

Dear Sirs,

the social responsibility system implemented by CORMAS SPA provides for the possibility for all stakeholders to report problems or make suggestions for improvement in relation to the ethical system implemented. In particular, for any problem, the problem can be contacted or communicated in following way:

**Write to the RJC team mail address: VIA FILZI 46 - 36051 CREAZZO (VI)**

**Write to the email address [info@cormas.it](mailto:info@cormas.it)**

Management of complaints / reports / ideas for improvement:

The report is first read by a member of the RJC team, who convenes the RJC team, a group made up in a balanced manner of employee representatives and management representatives, to identify possible solutions. Upon resolution / corrective action adopted, it is the team's task to summarize the actions taken within the Social Report, a document that is issued once a year and posted on the website.

Therefore, as evidence of the correct functioning of the ethical system, all the activities carried out in the face of reports / suggestions / ideas for improvement that may arise from the interested parties (internal and external) are summarized within the Social / Sustainability Report.